



INTELLIGENT COMMUNICATIONS

October 7, 2008

Mr. Greg Forrest
President and CEO
Xeta Technologies

Dear Mr. Forrest:

It is with great pride that I congratulate you and the entire Xeta Technologies team as **Avaya's 2008 Enterprise Partner of the Year.**

Each year, Avaya reviews our BusinessPartner community and looks for those partners that have high achievements in a variety of areas including net new wins, application growth and the ability to effectively sell in all Avaya business segments.

We announced and celebrated Xeta's achievement for fiscal 2008 at the Avaya Sales and Partner Conference in Washington DC for recognition among your peers but I wanted to personally thank you for your leadership of Xeta. Your team's commitment to Avaya continues to be highly valued and we appreciate the thriving partnership. Congratulations on your outstanding success.

Keep up the great work and we look forward to a prosperous 2009 and beyond

Good Selling,

Carol Giles Neslund
VP, North America Channels



BUSINESSPARTNER

AVAYA Enterprise Partner
of the Year for 2008
in North America